

EMO



Hannover

Ausstellerinformation · Exhibitor information

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Accommodation services & tourist info

See "Hannover tourist services"

Advertising ban

No advertising whatsoever is allowed outside of the exhibitor's own stand area, including the distribution of flyers, display of posters, or the setup of structures with advertising content. This also applies to any persons circulating outside of their own stand's area while displaying advertising on sandwich boards, clothing, etc.

Airline

See "Lufthansa"

Airportshuttle

Ticket fee EUR 10,00 (one way trip)

Timetable 16.09. - 21.09.2019

Airport - fairgrounds 08.00 am - 06.30 pm


Fairgrounds - airport 08.00 am - 06.30 pm


Duration of journey is approximately 30 minutes. There is no time schedule. Credit cards are not accepted.

The shuttle will depart at WEST 1.

For further information and the ticket sale kindly contact:

BFM, entrance area WEST 1

 +49 511 977-4880

 +49 511 977-4886

ATMs (cash dispensers)

On-site location

entrance NORD 1

entrance NORD 2

entrance SÜD 1

Information Center (IC)


hall 13/west side


Audio and video equipment

SPIE Fleischhauer GmbH

Oldenburger Allee 38

30659 Hannover


 +49 511 616807-0


 +49 511 616807-66

Gahrens + Battermann GmbH

Max-von-Laue-Straße 7


30966 Hannover


 +49 511 419997-0

 +49 511 419997-41

Baggage service/ Pre-check-in

Advance booking:
BFM Incoming & Traveller Services GmbH
Counter airport , arrivals level A, B and C
B and C limited in September (change of arrival levels)

 +49 511 977-4880

 +49 511 977-4886

 info@bfmshuttle.de

On-site location

Counter in WEST 1 lobby (Hall 13)


 Sep. 16 - Sep. 21 8:30 a.m. - 6:30 p.m.


Beverage service

Drinks, snacks and disposables are delivered directly to the stand

Messe Gastronomie Hannover GmbH

 www.messe.de/catering

 +49 511 89-33770


 +49 511 89-33781

Caravan parking

Caravans and motor homes may only be parked in the parking area on Kronsbergstraße (opposite Hall 13/ WEST entrance area - GPS data input: 9° 48' 1" E/O 52° 19' 29" N/N).The site is open from 13.-23.09.2019.

For orders please contact:

Ms. Jutta Bakker

 +49 511 89-33595

 wohnwagenparkplatz@gfv.messe.de


Catalogue

The number of free catalogues depends on the size of your stand. These catalogues can be picked up from your hall Supervisor's office upon presentation of your exhibitor pass.

You can order extra copies via our shop at www.shop.emo-hannover.de. These will be reconciled against your guarantee payment.

For more information, please contact:

Ms. Bärbel Schaaf

 +49 511 89-25002

 baerbel.schaaf@emo-hannover.de

Visitors can buy the catalogue at

- every ticket sales at the entrance to the fairgrounds
- every EBi-counter
- and at the WLAN-Support, Convention Center/CC, arcades, room 234

Credit card payment is only possible at the entrances and the WLAN-Support.

prices:

catalogue EMO Hannover 2019EUR 35.00

See also "Exhibitor Service Center (ASC)"


Catering


Free delivery to stands

Messe Gastronomie Hannover GmbH

 contact.catering@messe.de

 www.catering.messe.de

 +49 511 89-33534

 +49 511 89-32657

Church

See "Religious facilities and services"

Cigarettes/ cigars

See "Supermarket and Minimarkets"

Cloakrooms and left luggage

entrance NORD 1
entrance NORD 2/**central wardrobe (open till 21.00 hrs.)**
entrance OST 2
entrance OST 3
entrance SÜD 1
entrance WEST 2
hall 13/WEST 1
Convention Center/CC (dependent on events)

On the last day of the exhibition all wardrobes will close at 19.00 hrs!


Left jackets and luggage will be collected from 19.00 hrs. and brought to the central wardrobe NORD 2. The wardrobe for journalists is located in the press center and is free of charge.


prices:
wardrobe EUR 03.00
luggage EUR 03.00

Compressed air supply

All halls, pavilions and open airesite

Arbeitsgemeinschaft Sanitär Gbr.

 +49 511 89-20101


 +49 511 89-20401

 messe@service-sanitaer.de

Conference rooms

For information about renting a conference room kindly contact:

 conferencerooms@messe.de

 +49 511 89-36530


Copy shop


Photocopies, business cards, fax service, digital printing

On-site location

Convention Center, CC Arcades, room 239

 Sep. 15 - Sep. 21 10 a.m. - 6 p.m.

 +49 511 89-35100

 +49 511 89-35101


 copyshop@messe.de

Courier service


Kühne + Nagel (AG & Co.) KG, Schenker Deutschland AG

On-site location

shopping & food between halls 16/17

 Sep. 13 - Sep. 20 8:30 a.m. - 6 p.m.

 Sep. 21 8:30 a.m. - 8 p.m.

 +49 511 89-20703

 www.tnt.com

Cultural events and nightlife

Please find information on culture and nightlife in Hanover at


 www.hannover.de


Customs


On-site location

Europaallee, Administration building 7

30521 Hannover

 +49 511 89-20262

 +49 511 89-20263

 +49 511 89-20358

 poststelle@zah-messe.bfinv.de

 Sep. 16 - Sep. 19 7:15 a.m. - 4 p.m.

 Sep. 20 7:15 a.m. - 3 p.m.

Delivery of empty packaging

Delivery of empties to your stand will commence on September 21 around 7 p.m., as soon as the runners in the aisles have been removed. Companies that do not require empty packaging over the next few days should notify the responsible forwarder accordingly when the empty packaging is first picked up.

Delivery of exhibition goods and machine locations

Delivery of exhibition goods/ exhibits is subject to the following schedule:

- By September 03, 2019

Machines rated at >20 t and those requiring assembly

- By September 09, 2019

Machines rated from 10 t to 20 t

- By September 14, 2019

Machines rated up to 10 t and miscellaneous exhibition goods/ exhibits

Please note that stand setup and machine placement must comply with the plan approved by the EMO General Commissariat.


The following forwarding agency is authorized to handle freight during EMO Hannover 2019:


Schenker Deutschland AG


Logistikzentrum Messengelände Hannover

Karlsruher Straße 10

30519 Hannover

 +49 511 89-20061

 +49 511 87005-0


 +49 511 87005-150


 fairs.hannover@dbschenker.com

 www.dbschenkerfairs.de


Delivery of goods to the exhibition grounds

Starting on August 30, all vehicles delivering goods for the exhibition (cars with trailers, minivans, vans, trucks, etc.) during construction and dismantling periods must first follow the signs directing them to the truck checkpoint ("LKW-Leitstelle") located at the WEST 45 parking lot. After being logged in here, the vehicles will be dispatched by the official forwarding agent Schenker Deutschland AG to the exhibition grounds.

 +49 511 89-20061

 +49 511 87005-0

Directory assistance

 +49 511 89-0

Direct sales ban

Direct or over-the-counter sales are strictly prohibited at the show.

Sales permits are only possible for publications which are:

1. in printed form
2. priced at standard rates for books/magazines
3. published regularly, at least once a quarter as a newspaper or magazine (periodicals/press releases)
4. not discounted at the show

Dismantling and disconnection of utilities

Immediately after the end of the fair, the decommissioning of the supply and dismantling of the electrical, compressed air and water installations will begin. The compressed air network will remain in operation until the end of dismantling on 30.09.2019. A building electricity supply is guaranteed until the end of dismantling (30.09.2019).

For safety reasons, the disconnection of the stand supply from the fair's own supply network may only be carried out by the responsible contract fitter of Deutsche Messe

Please make an appointment in good time with the relevant contract installers.


Disposal of liquid wastes (used oils, emulsions, etc.)


After the EMO Hannover 2019 show, exhibitors can have such liquid waste picked up directly at their stands by the following authorized firm:

REMONDIS Industrie Service GmbH & Co. KG

Zum Bahnhof 33-39

31311 Uetze, Germany

 +49 5173 9820-0

 +49 5173 9820-98

It is our responsibility to comply fully with the recently introduced stringent German legislation on disposal of wastes.

Dry cleaning, laundry

See "Laundry, dry cleaning, 24-hour delivery service"


EBi-Terminals


"EBi" is the abbreviation for our special free-of-charge information terminals set up at every entrance and various locations around the exhibition grounds, to serve the needs of visitors and exhibitors. Skilled personnel are on hand to assist you in zeroing in on exhibitors or products of interest, or to quickly look up anything you or your visitors wish to find out about the show - in English or German.

Electricity

Halls 2-7, 18-23:


Wahl GmbH & Co. KG


 +49 511 89-20001

 +49 511 89-20304

Halls 11-17, 24-27, P32-P36, open-air site

SPIE Fleischhauer GmbH

 +49 511 89-20002


 +49 511 89-20316

E-mail service

See "Internet Lounge"

Emission Zone Permits (windshield stickers)

Please order your emission zone permit at

 +49 800 8070-600

 www.tuev-nord.de


 umweltplakette@tuev-nord.de


EMOdaily

Vogel Business Media GmbH & Co. KG

Contact to editorial office:

Mr. Benedikt Hofmann

 +49 931 418-2643

 +49 931 418-2770

 benedikt.hofmann@vogel.de

On-site location


hall 12, A37

Evening functions/ Special events and music at your stand

Looking for a great way to celebrate your day at the event with customers and business partners? How about a party right on your stand, from 6 to 11 pm? In the shop at www.shop.emo-hannover.de (category: tickets, lead-services and parking permits) you can register this event free of charge.

Your personal contact:

Mr. Sascha Buchholz

 +49 511 25049

 sascha.buchholz@emo-hannover.de

Exhibitor passes

Exhibitor passes permit the stand personnel free access to the stands. Holders of passes are authorized to enter the halls between 7.00 a.m. to 7.00 p.m.


You will automatically receive your quota of free exhibitor passes by mail; the number of free passes depends on the size of your stand. The number of free exhibitor passes is subject to alteration if you subsequently change the size of your stand.

If you need additional, you can order chargeable exhibitor passes via the shop at: <https://shop.emo-hannover.de/en>

Your exhibitor pass is also valid for free local transport if you tick off the day of your visit on the back. You may use your ticket to travel on any tram, bus or train (2nd class only) throughout the Greater Hannover (GVH) region. See www.gvh.de for timetables and more.

If you are not able to exhibit your admission ticket, you can buy a temporary exhibitor pass for € 70 at our accounts. In case you can exhibit your own exhibitor pass within 24 hours, this sum will be returned.

For more Information, please contact the Ticket-Team:

 +49 511 89-33179

Exhibitors' party

The exhibitors' party will be held at the EMO Hannover 2019 fair on Thursday, September 19, in the Munich Hall, starting at 6.30 p.m.

Each exhibitor receives up to four free tickets *.

The exhibitors can download the desired number of tickets ** with their personal login data in the shop at www.shop.emo-hannover.de (category: Tickets, Lead services and parking permits) until 30 August 2019. -> The order option is only released in the shop, when the invitations go out by mail, ergo end of July.


The exhibitors will receive their tickets on 17.09, 6:30 p.m. on presentation of their exhibitor pass in the hall inspection. No tickets will be shipped. Tickets which are not collected will be forfeited or otherwise assigned.

* Tickets must be ordered in advance. The order is only valid after confirmation.

** The card contingent is limited and the exhibitors are not entitled to the cards as soon as they are exhausted.


For more information, please contact:

Ms. Michaela Necke

 +49 511 89-25011

 events@emo-hannover.de

Ms. Lena Henniges

 +49 511 89-25014

 events@emo-hannover.de

Exhibitor Service Center (ASC)






For on-site services or assistance with problems before or during the show, stop by or call the EMO General Commissariat or contact Deutsche Messe in the Exhibitor Service Center (ASC).

We are there to assist you with:

- Stand setup, technical issues, stand fixtures/ furnishings
- Telecommunications
- Cleaning, waste disposal
- Security
- Exhibitor passes, complimentary tickets
- Catalogues
- Parking permits

On-site location

Information Center (IC)
Room 00.128 - 00.132

 +49 511 89-30000	
 Sep. 13 - Sep. 14	8 a.m. - 6 p.m.
 Sep. 15	8 a.m. - 7 p.m.
 Sep. 16 - Sep. 20	8 a.m. - 6 p.m.
 Sep. 21	8 a.m. - 3 p.m.


First-aid station

On-site location

Between entrance NORD 1 and hall 19
emergency call

 +49 511 89-114	
 Sep. 7 - Sep. 26	8:30 a.m. - 6:30 p.m.

Telephone availability of first aid station (a doctor is not on site)

 +49 511 89-30030	
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Florists

scheiermann eventgestaltung gmbh

On-site location


Shopping & Food area between halls 3 and 4

 Sep. 13 - Sep. 15	9 a.m. - 6 p.m.
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On-site location

Shopping & Food area between halls 11 und 12

 Sep. 13 - Sep. 21	9 a.m. - 6 p.m.
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 +49 2054 12558-0	
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 info@scheiermann.de

 +49 2054 12558-15	
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Flowers and plants


See "Florists"


Forwarding agencies

Cranes, forklifts and other conveying/ haulage equipment may be operated only by the following authorized forwarder:

Schenker Deutschland AG
Logistikzentrum Messegelände Hannover
Karlsruher Straße 10
30519 Hannover, Germany

 fairs.hannover@dbschenker.com

 +49 511 89-20061


 +49 511 87005-0


Please make arrangements in advance with the above forwarder to ensure that formalities for the return shipment are clarified and that tasks such as the delivery of empty packaging, crane deployment, etc. can be appropriately scheduled.


Empty packaging may not be stored in the exhibition halls, or on stand spaces, or obstruct rescue routes or areas reserved for safety services. Empty packaging can be stored by any of the exhibition's authorized forwarding agencies.

Kuehne + Nagel (AG & Co.) KG
KN Expo Service Hannover
Logistikzentrum Messegelände Hannover
Karlsruher Straße 4
30880 Laatzen, Germany

 exposervice.hannover@kuehne-nagel.com

 +49 511 89-20701

 +49 511 89-20702


 +49 511 820980-100

Furniture rental

Furniture can be ordered at short notice via the Exhibitor Service Center (ASC).

Complaints/ appointments:


Deutsche R + S Dienstleistungen GmbH


 +49 511 89-20606

Gas/ Use of gas cylinders and flammable liquids

The location (Exhibitor, Hall-No. and Stand-No.) of gases or flammable and water contaminating fluids used must be notified in writing to:

Mr. Dirk Dobslaw

 +49 511 89-32229

 +49 511 89-36562


 dirk.dobslaw@messe.de


Exhibitors are strongly urged to not bring their own gas cylinders. Instead, we recommend placing advance orders with the following supplier. This helps ensure that the authorized forwarding agent, Schenker Deutschland AG, delivers and picks up only a day's quantity at a time.

Supplier for industrial gases:

Linde AG

Mr. Michael Cwiklinski

 +49 511 27993-14

 +49 511 27993-11

 michael.cwiklinski@linde.com

To timely order is requested.

If, in special cases, exhibitors bring along their own gas cylinders for technical reasons, which exceed the daily requirement, the intermediate storage and daily delivery of the gas cylinders on the stand area must be agreed with one of the official exhibition forwarders (see freight forwarders).

Groceries

Meats & sausages


Stand delivery service


Gramann Landschlachtereie GmbH

On-site location

shopping & food between halls 16/17

 Sep. 16 - Sep. 21 9 a.m. - 6 p.m.

 +49 511 89-28361

 +49 511 89-28362


 www.gramann.biz

Supermarket

See "Supermarket and Minimarkets"

Hall inspectors


Every hall has an inspector's office open during the stand setup and dismantling periods. The experienced staff here can answer all your questions and help you solve problems or contact the EMO General Commissariat for further assistance.

 +49 511 89 -327


+ Two-digit Hall numbers, e.g. 02


Convention Center (CC)

 convention.center@messe.de

 +49 511 89-32640


Information Centre (IC)

 +49 511 89-32695

 +49 511 89-36395

Handling oil spills/ contamination

If you spill any oils or emulsions in the halls or outdoors on the exhibition grounds, you must take immediate action to have it cleaned up. The hall supervisor's office has adequate quantities of binding agents on hand. Your hall inspector or the Security Service of Deutsche Messe must be notified of any spillage/ contamination.

 +49 511 89-33636

Hannover tourist services


 www.hannover.de/hotels/emo


On-site location

Convention Center (CC), CC arcades, room 00.233

 Sep. 15 12 p.m. - 6 p.m.

 Sep. 16 - Sep. 20 9:30 a.m. - 6:30 p.m.

 +49 511 89-30646

 +49 511 89-30645

 hotels@hannover-tourismus.de


Hardware & household goods, electrical supplies

See "Supermarket and Minimarkets"

Insurance, claims

Contact:

Ms. Karin Bollmann

 +49 511 89-33331

 karin.bollmann@messe.de


International sales operations


On-site location

Deutsche Messe
Administration building
Room 2.4.17

Contact:

Ms. Annika Klar


 +49 511 89-34290


 +49 511 89-38004

 annika.klar@messe.de

Contact:

Ms. Maritta Buck

 +49 511 89-34295

 +49 511 89-38004


 maritta.buck@messe.de

Internet Lounge

Internet terminals are available in the lounge (see below). Additional services offered include e-mailing, printing, compiling and/or editing of slide shows, artwork and typographical work.


On-site location


Convention Center (CC), CC Arcades, Room 234

 Sep. 14 1 p.m. - 6 p.m.

 Sep. 15 - Sep. 20 8:30 a.m. - 6 p.m.

 Sep. 21 8:30 a.m. - 4 p.m.

 +49 511 89-38991

 +49 511 89-38172

 internetlounge@messe.de


Interpreters

For a variety of languages, foreign-language hosts/ hostesses and interpreters for business talks can be booked via:

Agentur Sprachkultur

Contact:

Ms. Inna Frank

 +49 1522-2354072

 info@agentur-sprachkultur.de

Jewish worship

See "Religious facilities and services"


Laundry, dry cleaning, 24-hour delivery service

Wäscherei Jahnke GmbH

On-site location

Laundry-Point; Convention Center (CC), CC Arcades, room 234





 Sep. 14 1 p.m. - 6 p.m.

 Sep. 15 - Sep. 21 8:30 a.m. - 6 p.m.

Lost & found

On-site location

Convention Center (CC), Arcades, Room 234

- | | |
|---|--------------------|
|  Sep. 14 | 1 p.m. - 6 p.m. |
|  Sep. 15 - Sep. 20 | 8:30 a.m. - 6 p.m. |
|  Sep. 21 | 8:30 a.m. - 4 p.m. |
|  +49 511 89-38991 | |

Lost property office Deutsche Bahn

Hotline

 +49 900 1990599

üstra-Fundbüro (Subway)

c/o üstra Reisen

Nordmannpassage 6

30159 Hannover


Tel: +49-511/7009523


Lost & found items not collected during the show will be handed over to the city of Hannover's lost & found office:

Lost property office Hannover

Herrenstr. 11

30159 Hannover

 +49 511 1684-2457

 +49 511 1684-0751

Lufthansa


Ticketing, rebooking, refunds, check-in service:

 www.lufthansa.com

Mobile:+49 69 2554 761


 mobile.lufthansa.com

Miles & More:

 +49 69 - 209777777

 www.miles-and-more.com

Call Center:

 +49 69 - 86799799

Media Shop

On-site location

Convention Center (CC), Arcades, Room 234

 Sep. 14	1 p.m. - 6 p.m.
 Sep. 15 - Sep. 20	8:30 a.m. - 6 p.m.
 Sep. 21	8:30 a.m. - 4 p.m.
 +49 511 89-38992	
 +49 511 89-38172	

The following additional services are available:

- top up prepaid-cards
- SIM cards
- mobile phone recharge station
- print support
- sale of IT accessories

Meeting rooms

See "Conference rooms"

Messe Camp EMO/overnight lodges

New: My Molo Lodges, situated right at the RV site on the south western end of the exhibition grounds. (West Entrance)

Book via

 www.booking.com

My Molo Sleeper Container features:

One double bed included bed linen
mini-fridge
Power, LED lights, heating

Use our daily breakfast offer from the 16th to the 21st of September from 7:30 am to 10 am (not included in the room rate).

Conditions:

Free use of the showers, washrooms, and toilets on the RV site
Car parking costs extra

Money exchange

Hanover Central Railway Station ("Hauptbahnhof Hannover")

 www.reisebank.de

Hannover Airport

 www.travelex.com

Moslem worship

See "Religious facilities and services"

Motor vehicle traffic

See "Traffic regulations"

**Office and computer supplies,
photocopiers for rent**

Diete-Trenzinger Büroorganisation GmbH


On-site location

Shopping & Food area between halls 16 and 17

 Sep. 10 - Sep. 15 10 a.m. - 5 p.m.

 Sep. 16 - Sep. 21 8 a.m. - 6 p.m.

 www.diete-trenzinger.de

 +49 172 2187412

**Office and electrical supplies,
hardware and household
articles**

See "Supermarket and Minimarkets"

Office supplies


Diete-Trenzinger Büroorganisation GmbH

On-site location

shopping & food between hall 16 and 17

 Sep. 10 - Sep. 15 10 a.m. - 5 p.m.

 Sep. 16 - Sep. 21 9 a.m. - 6 p.m.

 +49 511 8668975

 www.diete-trenzinger.de

Open gates

Open gates during the fair: NORTH 1-3, EAST 2-3,
SOUTH 1 and WEST 1-2.

Upon leaving the grounds temporarily, holders of full-event tickets or exhibitor passes must inform the gate inspector of their intention to return. Complimentary tickets and day tickets are valid for one-time entry only, and become invalid upon leaving the grounds.

Please note that complimentary ticket holders may not enter the grounds before 9.00 a.m., but holders of exhibitor passes may enter as early as 7.00 a.m.

Parking

Throughout the no-entry period for vehicles, ample parking will be available near all entrances.

The following ramps and lots are open for parking:

For **CARS** : NORTH 1-7, EAST 11-14, SOUTH 26-33 and WEST 34-43

Parking **vehicles for the disabled** : NORTH 1, 2, 5, EAST 13, SOUTH 28, 32 and WEST 34, 38

VAN parking: WEST 42-43.

Tour bus parking: EAST 13, SOUTH 28 and WEST 35

Please note that **truck** parking in car parking zones is prohibited. Please inform all your subcontractors (freight companies, stand builders, etc.) about this restriction.

The **truck checkpoint** for EMO Hannover 2019 ("LKW-Leitstelle"), where trucks need to report, is located at the WEST 45 parking lot.

For more information, please contact Parking Administration (GfV):

Gesellschaft für Verkehrsförderung (GfV)

Messegelände

30521 Hannover, Germany

Europaallee, Administration Building 6



+49 511 89-33604



+49 511 89-33594

Parking permits

You can order parking permits via the Shop at www.shop.emo-hannover.de

The Parking Administration (GfV) may be reached from September 13-17 at the Exhibitor Service Center (ASC) located in the Information Center (IC), Rooms 00.128-00.132.



+49 511 89-37014

Patent and design infringements

Parties to disputes arising from infringement of utility designs, utility models, patents or trademarks should contact:

Deutsche Messe, Legal Department
office building 1, room 1.05.11




+49 511 89-33022

Patent protection

See "Priority certificates"

Pharmacy The nearest pharmacy is located next to the shopping center KAUFLAND, Karlsruher Str. 8, 30880 Laatzen (Opening hours: Mo - Sat from 09.00 - 19.00 hrs.). The pharmacy offers a delivery service to the fairground. Orders may be placed via phone or online (www.apo-im-ratio.de). The delivery charge is 2,50 € and may be paid in cash or with credit card.

 +49 511 39088911

 www.apo-im-ratio.de


Photo-/Video production Persons wishing to make TV, video, or new media productions, or to photograph stands, in particular exhibits, even for private purposes, must obtain the express consent of the exhibitor concerned.

Any such material shall not infringe upon personal rights of third parties, intellectual property rights, or data privacy regulations. The photographer(s) shall be solely responsible for complying with all applicable laws.

Photocopies See "Copy shop"

Photographers


Photovision - DH

 +49 511 5455138

 info@photovision-dh.de

You can book our photo service in the shop:
www.shop.emo-hannover.de.

Police

 +49 511 109-3771

 Sep. 16 - Sep. 21 9 a.m. - 6 p.m.

On-site location

Europaallee, administration building,
at hall 21

Postal address for exhibitors on site

Company name

Name of addressee (Mr./ Ms. ...)

EMO Hannover 2019

Hall-No.

Stand-No.

c/o Deutsche Messe

Messegelände

30521 Hannover, Germany

Postal services

Stamps, packages up to 20 kg each


On-site location

Shopping & Food area between halls 16 and 17

Schenker Deutschland AG and Kühne + Nagel (AG & Co.)
KG

 Sep. 13 - Sep. 20 8:30 a.m. - 6 p.m.

 Sep. 21 8:30 a.m. - 8 p.m.


 +49 511 89-20612

Prepaid cards

See "Media Shop"

Press Center

at the Convention Center (CC), in front of hall 16, on "3. Allee"

 +49 511 89-31644

 Sep. 15 - Sep. 20 8 a.m. - 6:30 p.m.


 Sep. 21 8:30 a.m. - 4 p.m.

Press conferences

Supporting in scheduling and organizing your press conference, including the reservation of appropriate conference rooms.

Contact:

Ms. Janina Schwarzkopf


 +49 511 89-31629


 janina.schwarzkopf@messe.de

Press contacts online

We publish the contacts for the press in the press guide.
Contact:

Ms. Claudia Eckardt

 +49 511 89-31604

 +49 511 89-34013

 Claudia.Eckardt@messe.de


Press info trays at the Press Center

During the show, press info tray copies are available in German, English, French and Spanish.

Prize for each tray: € 70 plus VAT

Contact:

Ms. Janina Schwarzkopf

 +49 511 89-31629

 janina.schwarzkopf@messe.de


Press services

Please find all information on our offer at

 <http://www.emo-hannover.de/en/press/press-services/>

Contact:

Ms. Janina Schwarzkopf


 +49 511 89-31629

 janina.schwarzkopf@messe.de

Priority certificates


Exhibitors can file for interim protection for their registered designs, utility models, and trademarks they have on display at the show. Applications for the issuance of priority certificates filed after the show cannot be processed, since proper verification is then no longer possible. For more information, please contact:

Deutsche Messe
Legal department
Administration building 1, Room 1.03.06

 +49 511 89-33022

On-site location

Telephone on call

 +49 511 89-30301

 Sep. 16 10 a.m. - 2 p.m.

 Sep. 21 10 a.m. - 2 p.m.

Professional video production

Through its cooperation partner IndustryArena, the VDW is offering a video production package at an attractive price of 950 euros plus statutory VAT.

Possible shooting dates:

16 to 21 September 2019 (by arrangement)

Movie length:

60 to 90 seconds - duration of the shooting: max. 30 minutes

Production:

Camera operator and host


Near-term release on industryarena.com

and emo-hannover.de

Of course you will receive the video in HD quality for your own usage.

Contact:

Mr. Frank Nolden
IndustryArena GmbH


 +49 21 7389332-00

 info@industryarena.com

Program of supporting events

For the first time at EMO Hannover 2019, the German Machine Tool Builders' Association (VDW) and Deutsche Messe are offering you the opportunity to announce presentations, talks and events to be held at your stand or in the Convention Center on the EMO website. This ensures visitors are aware of everything that might interest them, while at the same time giving exhibitors added exposure for even more impact at the show. For further questions please contact:
Andrea Busch

 andrea.busch@messe.de

 +49 511 89-31288

Details on the supporting program during the show at

 www.emo-hannover.de/events

Public transport to the show

From the Central Railway Station (Hauptbahnhof) to the Messe/Nord terminal:

Tram lines 8 and 18 (Stations along the way include Kröpcke and Aegidientorplatz)

From the city center to the east entrance:

Tram lines 6 or 16 to the Messe/Ost station. (Stations along the way include Kröpcke and Aegidientorplatz)

From Hanover Airport:

Urban rail (S-Bahn) station between terminals B and C, line S5 to the Central Railway Station (Hauptbahnhof) and follow the instructions above for "From Central Railway Station".

Timetables at

 www.uestra.de


Rail connections

Deutsche Bahn AG


Info, timetables, fares and online-tickets: www.bahn.de

On-site location

Convention Center, CC Arcades, Room 234

 +49 511 89-38991

 Sep. 14 1 p.m. - 6 p.m.

 Sep. 15 - Sep. 20 8:30 a.m. - 6 p.m.

 Sep. 21 8:30 a.m. - 4 p.m.

Rail transportation

 www.bahn.de

Religious facilities and services

Christian facilities and services

Evangelical worship

 www.evka.de

Catholic worship

 www.kath-kirche-hannover.de

On-site location

Ecumenical worship center

Mass, prayer room, personal guidance

Information Center (IC)



Sep. 16 - Sep. 21

9 a.m. - 6 p.m.

Muslim prayer room

On-site location

at hall 7/ South, Platz der Nationen

Jewish worship

Synagogue

Haeckelstraße 8



+49 511 810472



+49 511 852983

 info@jg-hannover.de

Koscher meals available at the Jewish community center.

Reservations required:



+49 511 28869546

More Information at

 www.religionen-in-hannover.de


Religious masses and services


See "Religious facilities and services"

Removal of goods after the show

Stand dismantling prior to end of show is not permitted. Removal vehicles will be directed by traffic wardens to a specified marshaling area for interim parking, subject to a charge. Signs marked "LKW-Leitstelle" (trucks checkpoint) are posted along all approach routes, showing drivers where to go. No vehicles shall be allowed to enter the exhibition grounds on the last day of the show (September 21) until about 10.00 p.m., to enable uninterrupted delivery of empty packaging. From this time onwards through to 6.00 a.m. the next day (September 22, cars and vans may enter the grounds, which will then be closed again to such traffic through September 24. All vehicles must comply with the rules stated under "Traffic regulation". The exhibition grounds will be opened for truck traffic on September 22, starting at around 7.00 a.m. trucks will be directed to their respective halls by the official forwarding agent, Schenker Deutschland AG.


Stands may not be cleared or dismantled before the official conclusion of EMO Hannover 2019 at 6.00 p.m. on Saturday, September 21.

 +49 511 89-20061

 +49 511 87005-0

Restaurants on the exhibition grounds open during construction period

Tower Restaurant "COSMOPOLITAN" (CC)

 +49 511 89-33501

Snack & Store hall 11

Transition to hall 12

 Aug. 30 - Sep. 15 8 a.m. - 3 p.m.

 Sep. 22 - Sep. 28 8 a.m. - 3 p.m.

Snack & Store "SB-Restaurant Markthalle"

Hall 4

 Sep. 14 - Sep. 15 11 a.m. - 5 p.m.

"Boulevard", self service (Hall 12/ Northeast corner)

 Sep. 9 - Sep. 15 11 a.m. - 4 p.m.

Pizza Italia "PI", selfservice (hall 14/southeast corner)


 Sep. 12 - Sep. 15 11 a.m. - 4 p.m.


"The Burger Shop" Hall 4

 Sep. 14 - Sep. 15 11 a.m. - 4 p.m.

For groups of 15 or more, please make advance reservations:

Messe Gastronomie Hannover GmbH

 +49 511 89-33521

 +49 511 89-32657

 www.messe.de/catering

Return of rental furniture and kitchen equipment

All rental items will be collected as soon as possible after the event. The exhibitor must ensure that the items are ready for pickup. The lessor will bill the exhibitor for any extra effort needed to deliver or pickup the rental items arising from delays caused by the latter.

Room reservations

See "Hannover tourist services"

Social media

Benefit from the high degree of awareness of EMO Hannover. Use the hashtag #EMO2019. Leave comments or Likes and share or retweet content.

Follow EMO Hannover 2019 on twitter, become a fan of the EMO Hannover 2019 fanpage on facebook and get involved in the discussion on LinkedIn!

 twitter.com/EMO_HANNOVER

 de.industryarena.com/emo-hannover

 linkedin.com/company/emo-hannover


 facebook.com/EMOHannover

 youtube.com/metalltradefair

Contact person:

Mr. Stefan Schwaneck

General Commissariat EMO Hannover 2019

 +49 69 756081-83

 s.schwaneck@vdw.de

Stand cleaning

See "Waste disposal and stand cleaning"

Stand construction

The exhibition halls will be open for stand construction as of 7:00 a.m. on August 30.

Stands must be ready and complete with all registered exhibits by 6:00 p.m. on September 15. Aisles must be kept free after 6.00 p.m. to make room for the laying of runners.

Please note that stand setup and machine placement must comply with the plan approved by the EMO General Commissariat. Contact your hall inspector or the EMO General Commissariat for any issues involving construction.


See also "Delivery of exhibition goods and machine locations"


Stand dismantling and clearance

Rented stands may not be cleared and stands owned by exhibitors may not be dismantled before 4:00 p.m. on the official closing day of the event. Even the partial dismantling of stands before the end of the event is not allowed. Stand dismantling and the clearing and restoration of display areas must be completed by September 30.

Stand personnel

event it AG
Pelikanplatz 7-9
30177 Hannover, Germany

 +49 511 866846-143

 +49 511 86684646


 eventit.ag

 shop@eventit.de

Stand security


Halls 2-9, 14-17, 25-26

Niedersächsische Wach- und Schliessgesellschaft

 +49 511 89-20231


Halls 11 - 13

ToSa Security

 +49 511 89-20214

Hall 27, open air site, pavilions


Deutsche R+S Dienstleistungen GmbH & Co. KG


 +49 511 1600-230

Stand setup and services

Hall 2

Mr. Harald Windeler


 +49 511 89-25040


 +49 511 89-25084

 harald.windeler@emo-hannover.de

Halls 3, 4, 5

Ms. Katrin Hüttler


 +49 511 89-25048


 +49 511 89-25088

 katrin.huettler@emo-hannover.de

Halls 6, 7, 8

Mr. Andreas Wruck


 +49 511 89-25029


 +49 511 89-25088

 andreas.wruck@emo-hannover.de

Halls 9, 13, 14/15, Pavilions

Mr. Christian Sator


 +49 511 89-25044


 +49 511 89-25088

 christian.sator@emo-hannover.de

Halls 11, 12, 27

Mr. Matthias Rohweder


 +49 511 89-25042


 +49 511 89-25088

 matthias.rohweder@emo-hannover.de

Hallen 16, 17, 25, 26

Herr Andreas Kern

 +49 511 89-25046

 +49 511 89-25088

 andreas.kern@emo-hannover.de

Storage of empty packaging


See "Forwarding agencies"


Streaming Media

Whether press conference, congress, award ceremony or product presentation - inform about it on your own website and additionally on www.emo-hannover.de and extend the reach of your event with live or on demand streaming!

Contact:

Ms. Andrea Staude

 +49 511 89-31015

 +49 511 89-32692

 andrea.staude@messe.de

Supermarket and Minimarkets

Supermarket

Available: Coffee to go, beverages, snacks, newspapers, tobacco products, household goods, office, electrical and craftsman supplies

On-site location

Shopping & Food area between halls 16 and 17



Sep. 10 - Sep. 15 10 a.m. - 5 p.m.



Sep. 16 - Sep. 21 8 a.m. - 6 p.m.



+49 5723 94 62 90

On-site location

Mobile Supermarket northwest of hall 11



Sep. 15 - Sep. 21



+49 511 89-20564

Tableware

Glasses, crockery and cutlery can be ordered in the shop at www.shop.emo-hannover.de (category: "Mietgeschirr / Equipment").

Messe Gastronomie Hannover GmbH



www.hubensack.de



+49 511 89-33532



+49 511 89-32657

Taxis

During the exhibition taxis are located at the entrances:

NORD 1 + 2

SÜD 1

WEST 1 + 2

prices:

airport - fairgrounds approximately EUR 50.00

main station - fairgrounds approximately EUR 30.00

We advise to verify if credit card payment is accepted because not all taxis do.

Taxi-companies in Hannover can be contacted via:



+49 511 3811



+49 511 8484



+49 511 824444



+49 511 434343

Technical assistance for stands

See "Stand setup and services"

Telecommunication equipment For installation, service and disassembly, please contact the TK service center:

+49 511 89-1171

Assembly / dismantling: 8 am - 4:30 pm


Event: 8 am - 6 pm

The exhibitor is liable for the terminals handed over to him (e.g., telephone, fax, router).

The return of the terminals and accessories is acknowledged after the disassembly.

Your contact for general questions about telecommunications:

Mr. Jan Bahrenburg

 +49 511 89-32245

 jan.bahrenburg@messe.de

Traffic regulations

The exhibition grounds and car parks are private property, and the roads are not public thoroughfares. Drivers may use them at their own risk. The German Road Traffic Regulations (StVO - "Straßenverkehrsordnung") apply. Drivers must give way to the right. The speed limit of 20 kilometers per hour must be strictly observed.

Cars, station wagons and cars with trailers are free to enter the exhibition grounds up to and including Tuesday September 10 and from September 25 on using gates in use.

All vehicles delivering goods for the exhibition (minivans, vans, trucks, etc.) during construction and dismantling periods must first follow the signs directing them to the truck checkpoint ("LKW-Leitstelle") located at the WEST 45 parking lot. After being logged in here, the vehicles will be dispatched by the official forwarding agent Schenker Deutschland AG to the exhibition grounds.

The grounds will be closed to such vehicles on the last five construction days (September 11-15) and on the first three dismantling days (September 22-24). Entry for a period of three hours, however, will be granted upon payment of a refundable deposit of € 100. This deposit will be forfeited for vehicles that do not exit the grounds by the departure time shown on the entry permit.


The exhibition grounds will be closed to all vehicular traffic at midnight on September 15, to facilitate completion of construction work and cleaning of the grounds.


The exhibition grounds will be open to cars, station wagons, cars with trailers and trucks with a maximum permissible weight of 7.5 tons on September 21, the last day of the fair, from about 08.00 p.m. to 6.00 a.m. Trucks with a permissible weight of over 7.5 tons are prohibited from entering the grounds before 7.00 a.m. on September 22.

All vehicles delivering goods for the exhibition (minivans, vans, trucks, etc.) during construction and dismantling periods must first follow the signs directing them to the truck checkpoint ("LKW-Leitstelle") located at the WEST 45 parking lot.


Typographical work, artwork and advertising material

Köneke Werbung
Mr. Dino Köneke
Hans-Böckler-Straße 34
30851 Langenhagen, Germany

 +49 511 795260

 +49 172 9876983

 info@koenekewerbung.de

 +49 511 795211

On-site location

shopping & food between halls 16/17



Sep. 14 - Sep. 15

9 a.m. - 6 p.m.

See "Hannover tourist services"

Urban trains and trams


See "Public transport to the show"

Vehicles for the disabled

Chauffeured vehicles are available for disabled persons requiring transportation within the exhibition grounds. This service can be ordered by contacting the Car Services department of Deutsche Messe. Wheelchairs can be rented from the Car Services department and the first aid station.

Contact:

Mr. Michael Taut

 +49 511 89-33903

Video production

See "Streaming Media"

See also "Photographers"


Waste disposal and stand cleaning


The exhibitor is responsible for the proper and environmentally acceptable disposal of waste produced at and by his stand during its construction, operation, and dismantling. Deutsche Messe alone may be commissioned to dispose of recyclable and non-recyclable materials, and it in turn shall provide the service through an approved waste disposal firm.

The following waste disposal firms are authorized to provide the necessary disposal and cleaning services:

Halls 2-9, IC, CC

Deutsche R+S Dienstleistungen GmbH & Co. KG


 +49 511 89-20600

 +49 511 89-20611

 ausstellerbetreuung@deutsche-rs.de

Halls 11-12, 14-17, P37


Clemens Kleine Gebäudeservice GmbH


 +49 511 89-20301

 messe-ck-hannover@clemenskleine.de

Halls 13,18, 23-27, P32-P35

Reinigungswerk Helms GmbH


 +49 511 89-20333


 +49 511 89-20290

 info@helms-messe.de

Water connections**All halls, pavilions and open air site**

Arbeitsgemeinschaft Sanitär Gbr.


 +49 511 89-20101


 +49 511 89-20401

Working hours

By law, the maximum working period is limited to 10 hours/day, also during construction and dismantling periods. If your company has a registered office in Germany, that office can also obtain work permits by applying to the relevant state authority. No special work permit is required for tradeshow work on Sundays or public holidays. For further details, or to apply for special waivers, please contact the Hannover Labor Inspectorate:

Staatliches Gewerbeaufsichtsamt Hannover
Am Listholze 74
30177 Hannover


 +49 511 9096-0

 +49 511 9096-199

 poststelle@gaa-h.niedersachsen.de


Working platforms

Schenker Deutschland AG
Logistikzentrum Messegelände Hannover
Karlsruher Straße 10
30519 Hannover

 +49 511 89-20061

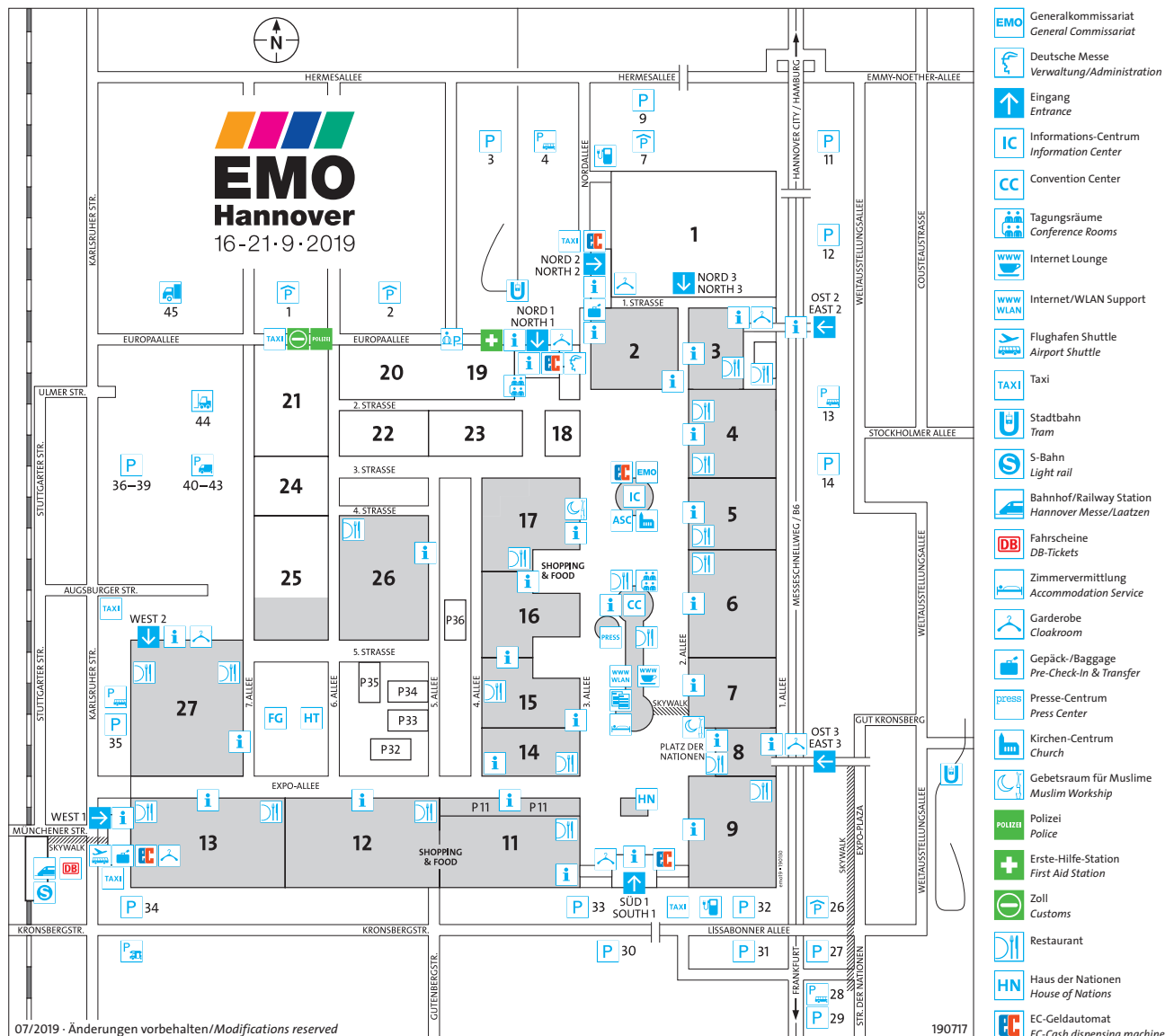
 fairs.hannover@dbschenker.com

Kuehne + Nagel (AG & Co.) KG
KN Expo Service Hannover
Logistikzentrum Messegelände Hannover
Karlsruher Straße 4
30880 Laatzen

 +49 511 89-20701

 exposervice.hannover@kuehne-nagel.com

Ausstellungsgelände · Exhibition Grounds



- | | | | | | |
|--|--|---|--|---|-------------------|
| LKW-Leitstelle/Spedition
Lorry Checkpoint/Forwarding Agencies | Parkplatz (LKW)
Truck parking | Parkplatz (Bus)
Bus parking | Parkplatz (PKW)
Car parking (lot) | Aussteller Service Center
Exhibitor Service Center | Copy Shop |
| Logistikzentrum/Spedition
Logistic Center/Forwarding Agencies | Parkplatz (Transporter)
Van parking | Parkplatzverwaltung
Car park admin. office | Parkplatz (Caravan)
Caravan parking | Ladestelle für e-Fahrzeuge
eVehicle charging station | Information (Ebi) |



- www.facebook.com/EMOHannover
- www.twitter.com/EMO_HANNOVER
- www.linkedin.com/company/emo-hannover

- www.youtube.com/metaltradefair
- www.industryarena.com/emo-hannover

Eine Messe des
A Fair by **VDW**

VDW – Generalkommissariat EMO Hannover 2019
Verein Deutscher Werkzeugmaschinenfabriken e.V.
Corneliusstraße 4, 60325 Frankfurt am Main, GERMANY
Tel.: +49 69 756081-0, Fax: +49 69 756081-74
emo@vdw.de · www.emo-hannover.de

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CECIMO is the European Association of the Machine Tool Industries